



Access & Storage of Information Policy

At Jesters we have an open access policy in relation to accessing information about our settings and parents' own children. This policy is subject to the laws relating to data protection and document retention.

Parents are welcome to view the policies and procedures of Jesters which govern the way in which we operate. These may be viewed at any time when the setting is open, simply by asking a member of the team or by accessing the file in reception or on our website. A member of the senior management team or any other relevant staff member can also explain any policies and procedures to parents or use any other methods to make sure that parents understand these in line with our communications policy.

Parents are also welcome to see and contribute to all the records that are kept on their child. However, we must adhere to data protection laws and, where relevant, any guidance from the relevant agencies for child protection.

As we hold personal information about staff and families, we are registered under data protection law with the Information Commissioner's Office. A copy of the certificate can be viewed in our reception. All parent, child and staff information is stored securely according to the requirements of data protection registration including details, permissions, certificates and photographic images. We will ensure that staff understand the need to protect the privacy of the children in their care as well as the legal requirements that exist to ensure that information relating to the child is handled in a way that ensures confidentiality.

Jesters records and documentation are kept and stored in accordance with minimum legal archiving requirements. We currently archive records for at least 21 years and three months.

This policy will be reviewed annually and amended according to any change in law/legislation.